



Craven-Pamlico Regional Library
invites applications for the position of:

Library Assistant II -Outreach
Permanent, Part-Time

SALARY: \$ 12.56/hour
OPENING DATE: 7-11-2022
CLOSING DATE: Until Filled

****To be considered for this position you must attach a cover letter, resume and your CPRL online application and send electronically via email to virtual and in-person hr@mycpri.org with OUTREACH- LAII in subject heading, via fax (252-638- 7817), or in person at the Pamlico County Library Circulation desk.**

Seeking a dynamic individual with the ability to work effectively in a team-oriented environment; ability to work well with a diverse public and have strong customer service skills; ability to use a variety of technologies including computers, cash register, copier, eReaders, etc.; accuracy and attention to detail with a high level of productivity are required. Must have a clean driving record as driving of Book/Tech mobile required.

Duties

- **Performs community outreach to promote public participation and use of library services**
- Under the supervision of the Outreach Coordinator
- Represents CPRL at various scheduled Book/Tech mobile stops, Festivals, and other special events in Craven and Pamlico County
- Assists with maintaining reader profiles for homebound patrons and manages delivery system/schedule
- Answers questions about library materials, resources, programming, and customer accounts
- Promotes the library's collection and services in a friendly and helpful manner.
- Provides reader's advisory and reference services, utilizing the library's print and digital collections.
- Assists patrons in locating materials and placing items on hold, using the library's online catalog, and requesting materials.
- Proficient at utilizing current technology and office management software applications, i.e., tablets, eReaders, Microsoft Office Suite, internet navigation, email, etc.
- Working knowledge of online databases.
- Assist in the creation and delivery of virtual and in-person adult programs.
- Assists in promoting and marketing library programs by creating and distributing flyers and materials pertaining to programs.
- Prepares program reports and data entry.
- Performs collection maintenance activities such as sorting, shelving, shelf-reading, weeding, resolving and reconciling minor collection issues, etc.
- Develops and maintains effective working relationships with the public and community.
- Ensures the enforcement of the library's policies.
- Cross-trains to assist in other departments in CPRL
- Performs other duties as assigned.

Work Schedule:

Rotating schedule of approximately 24 hours per week, including:

- Works 2 Saturdays a month
- At least 2 8-hour days per week

Qualifications:

Graduation from a two-year college or technical school or 1-2 years of experience in library work; or any equivalent combination of training and experience which provides the required knowledge, skills, and abilities. Excellent computer skills required.

Additional Preferred Skills

- Knowledge of Integrated Library Systems software.

- Ability to communicate in more than one language.

Benefits: Position is eligible for the NC Local Governmental Employees' Retirement System.

**Must have access to transportation and maintain a valid N.C. Driver's License

**Inquiries about this job posting should be directed to hr@mycpri.org